

## **The Luxe Venue At Luxe Bear Lodge**

### **Frequently Asked Questions 100 Guests**

#### **How do I reserve my date?**

Your date is reserved with a signed agreement and 50% down payment including the \$500.00 refundable damage deposit. Until all of these are received, your date is considered open.

#### **Where is The Luxe Venue At Luxe Bear Lodge Located?**

The Luxe Venue At Luxe Bear Lodge is conveniently located in Gatlinburg, TN just off of East Parkway toward the Pittman Center. There are easy wide paved roads in the amazing Pinnacle Vista Subdivision with wonderful views of The Great Smoky Mountains and Mount LeConte.

Nestled at the top of Pinnacle Vista this picturesque venue is the idyllic destination getaway for the adventurer, the romantic, or those seeking a memorable wedding ceremony and reception.

#### **How far is Downtown Gatlinburg from The Luxe Venue At Luxe Bear Lodge?**

The center of Gatlinburg is 9.9 miles from The Luxe Venue At Luxe Bear Lodge.

#### **How many wedding guests will The Luxe Venue At Luxe Bear Lodge Accommodate?**

The Luxe Venue At Luxe Bear Lodge can accommodate up to 100 guests.

#### **How is the parking?**

There is convenient parking on the extra-long/wide driveway for 15-20 vehicles and keep in mind leaving extra space for vendor loading and unloading. Also keep in mind that shuttle service is needed for guests and is great peace of mind to pick-up close to the venue and drop guests back off at their cars.

#### **Does The Luxe Venue At Luxe Bear Lodge provide the arbor, tables, chairs and linens?**

Yes, The Luxe Venue At Luxe Bear Lodge provides a beautiful arbor, 10 six foot round tables that seat 10 guests each, 2 eight foot rectangular tables, 1 four foot round cake table, up to 100 wood Chiavari fruitwood chairs and white table clothes. The wedding ceremony chairs will be moved to host the reception around the tables.

#### **Does The Luxe Venue At Luxe Bear Lodge allow food to be served?**

Yes, all food must be served by a licensed and insured catering company. We will need a copy of their license and insurance information.

#### **Can alcohol be served at The Luxe Venue At Luxe Bear Lodge?**

To serve alcohol, The Luxe Venue At Luxe Bear Lodge requires a licensed and insured bartending service. We will need a copy of their license and insurance information. Cash bars are strictly prohibited.

#### **Does The Luxe Venue At Luxe Bear Lodge coordinate weddings?**

The Luxe Venue At Luxe Bear Lodge includes wedding coordinator services. Our relationship manager can help you customize your destination dream wedding ceremony and reception. We have a great list of vendors including bakeries, catering companies, DJs, florists, officiants, and photographers.

#### **Do I need an appointment to visit The Luxe Venue At Luxe Bear Lodge?**

Yes. For the privacy of other guests and events we ask anyone interested to schedule a private tour.

#### **Is there lodging available at The Luxe Venue At Luxe Bear Lodge?**

Yes, The Luxe Venue At Luxe Bear Lodge has partnered with Luxe Bear Lodge to offer nightly reservations that are directly booked through Airbnb or VRBO. Please visit [luxebearlodge.com](http://luxebearlodge.com) for more lodging information. The Luxe Bear Lodge sleeps 26 pampered guests with 8 king sized suites and 7 ensuite spa inspired

bathrooms. There are 2 additional full bathrooms on the terrace level and an additional half bathroom on the main level. There are also 2 additional queen sleeper sofas in the Great Room and 3 additional sleeper sofas in the Alpine Room.

**Can my pet stay at The Luxe Venue At Luxe Bear Lodge or accompany me in my special event?**

As much as we love fur babies, we unfortunately strictly prohibit all pets from participating in any tours, nightly stays, or special events.

**What is the pricing for the venue fee at The Luxe Venue At Luxe Bear Lodge?**

The Diamond Package Ceremony & Reception Package is \$8,980.00 offered 7 days a week for all 12 months of the year for up to 100 guests.

**What does the Diamond Package 100 Guests Include?**

- Up to one-hour rehearsal time the day before your wedding (subject to availability)
- Includes sales tax
- Includes clean-up
- Three-hour preparation time starting at 8:00 am.
- Five-hour event time starting at 11:00 am.
- End of event time 4:00 pm.
- One-hour vender and bridal party clean-up of personal items time 4:00 pm-5:00 pm.
- Arbor
- 10 six-foot round tables that seats 10 guests each
- 2 eight-foot rectangular tables
- 1 four-foot cake table
- 13 white table clothes for the tables as listed above
- 100 Chiavari fruitwood chairs
- Use of 7,000 square feet of luxury lodge mansion
- Unlimited use of all interior and exterior spaces
- Over 2,000 square feet of main level wrap around deck with outdoor seating
- Massive/stone/wood burning firepit with firewood
- 3-acre landscaped yard
- Forest backdrop
- Million-dollar Great Smoky Mountain View and Mount LeConte
- Super-fast Starlink wifi/internet
- Outdoor Bluetooth speakers
- Bridal suite with full spa inspired bathroom, large oversized walk-in closet, wooden hangers, stone/gas fireplace, and deck access.
- (3) upstairs bridal suites with full spa inspired bathrooms, (2) oversized walk-in closets, and wooden hangers.
- (4) terrace level groomsmen suites with 5 full spa inspired bathrooms, (2) double closets, and wooden hangers.
- Terrace level amazing game room to play pool, foosball, air hockey, ping pong, shuffleboard or Pac Man arcade with 50-inch Amazon Fire HD TV.
- Private movie theater with 110-inch screen.
- Main level ladies' guest restroom.
- Terrace level men's guest restroom.
- Terrace level handicapped and family guest restrooms

**Can I start my event early?**

The Luxe Venue At Luxe Bear Lodge has set aside 3 full hours to get the venue ready because there is a lot to setup for the ceremony, cocktail hour, and reception. The tables and chairs need to be set up by the time everyone arrives, but they also need to have linens in place, place settings and centerpieces. Then the caterers need to setup the bar(s) and start preparing the food for both cocktail hour and reception. You/your day-of-team also will use this time to do all of the decoration (arbor, centerpieces, cake, etc.) and your vendors are making deliveries. The timing structure we have in place, give you/your caterer/vendors plenty of time to “prep” without rushing or feeling stressed about time; and it always goes by faster than you could imagine!

**How late can my event go?**

The latest an event/music can go is 4:00 pm, with clean-up from 4:00 pm to 5:00 pm.

**Can I purchase additional hours during the longer daylight months?**

Yes, additional hours can be purchased if the clean-up hour ends one hour prior to sunset. The additional fee per hour is \$500.00.

**What are the décor restrictions?**

Confetti, glitter, feathers, rice, birdseed, flower petals, fog machines, bubble machines, balloons, drones, fireworks, sparklers, candles, flames; any difficult-to-clean materials are strictly prohibited.

**Are there noise/music restrictions?**

Music can be played all the way up until your clean-up time begins. It can be played inside and outside, but it must be within a decibel level of 75 outside the source (by the speaker). You are more than welcome to have dancing outside, but just be aware of the restrictions and if you exceed them, you will be asked to turn down the music.

**What is the smoking policy?**

The Luxe Venue At Luxe Bear Lodge is a smoke free facility both inside and outside.

**How quickly will I get my damage deposit back?**

All damage deposits are refunded within 30 days.